



WVOS713 Troubleshooting Guide

Monitor will not power up – no backlight on power button

- Confirm 12V+ power cord is plugged into cigarette lighter socket.
- Verify circuit has at least +10V or greater.
- Check 3A fuse in power cord's plug. Replace if blown.
- Check vehicle's fuse and circuit for proper operation.

No image on screen - "No Signal" displayed on monitor

- Verify monitor is on correct camera input (AV1).
- Verify circuit that supplies power for camera is ON (ex. running lights).
 - Verify 2-pin power harness is securely connected to camera.
 - Verify circuit has at least +10V or greater to Red wire.
 - Confirm Ground on Black wire.
 - Check 3A fuse on Red wire. Replace if blown.
- Verify antenna is tight and aligned vertically.
- Try manually pairing the system. See Pairing Process in owner's manual for instructions.
- Under certain conditions, if the camera has been subjected to ESD (electrostatic discharge), the system will lose pairing and "No Signal" will be displayed on the monitor for 15-20 seconds.
 - The system will automatically re-pair the camera and monitor and return to normal operation after 15-20 seconds.
- Under certain conditions, if the monitor has been subjected to ESD, the monitor will show "No Signal" on CAM3 only.
 - The system will recover after cycling the power button OFF/ON.

System turns OFF, then ON and image on screen is now reversed and fuzzy

- Under certain circumstances during a low-voltage condition, the camera image may become reversed and fuzzy.
 - The system will recover after cycling the power button OFF/ON.

No audio

- Verify volume setting.
- Verify camera power circuit has at least +10V or greater to Red wire.

Intermittent reception

- Monitor should be placed away from the roof line of the tow vehicle as this places the antenna in an "RF shadow".
 - Monitor should be placed where it is away from metal (away from A-pillars, towards middle of windshield).
- Verify antenna is tight and aligned vertically.

Interference experienced while in use

- Under certain conditions, it may be possible to encounter brief periods of interference during operation. This is a possibility with all 2.4GHz products. If interference persists, look for the source of interference and turn it off.