



VOD102 Troubleshooting Guide

Unit will not power on w/ front Power button

- Confirm 12V+ power on the power harness
- Confirm Ground on power harness.

No Picture

- Verify unit is turned ON.
- Verify you are on the correct source input.
- Verify external connectivity between each unit.
- Verify external source is turned ON.

No Sound

- Check that mute function is off.
- Increase the volume.
- Verify external source audio output is connected to audio input.
- Ensure proper connections to and from unit.
- Ensure FM modulator is ON and the proper frequency is selected.

Remote Control not Working

- Check batteries are installed correctly, replaced if necessary.
- Aim the remote controller towards the unit remote sensor.

No Sound through IR headphones

- Make sure headphones are ON.
- Make sure headphone volume is up.
- Make sure headphones are on correct channel.
- Make sure you are within line of sight of the TV's IR transmitter.
- Verify red IR LEDs are ON when – you should be able to see them lit up in the IR window. There should be eight IR LEDs visible.
- Try new batteries in headphones.
- If listening to external source (IR Ch 2), make sure external source is connected to IR Ch 2 input on TV.
- If using single channel headphones, be sure the unit is set to H1.

DVD does not play correctly

- Check to make sure disc is inserted correctly with label side up.
- Verify disc is free from dirt, scratches, etc.
- If using “burned” discs, test with factory DVDs.

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