



JE17FDTV Troubleshooting Guide

This TV has an NTSC (Analog) tuner installed. To view ATSC (Digital) broadcast channels, a DTV Converter Box (not included) is required.

Unit will not power on w/ front Power button

- Confirm 12V+ power on the power harness
- Confirm Ground on power harness.

No Picture

- Verify unit is turned ON and you are on the correct source input.
- Verify external connectivity between each unit.
- Verify external source is turned ON.

No Sound

- Check that mute function is off.
- Increase the volume.
- Verify external source audio output is connected to audio input.
- Ensure proper connections to and from unit.
- Ensure FM modulator is ON (if installed) and the proper frequency is selected.

Remote Control not working

- Check batteries are installed correctly, replaced if necessary.
- Aim the remote controller towards the unit remote sensor.

No Sound through IR headphones

- Make sure headphones are ON.
- Make sure headphone volume is up.
- Make sure headphones are on correct channel.
- Make sure you are within line of sight of the TV's IR transmitter.
- Verify red IR LEDs are ON when – you should be able to see them lit up in the IR window.
- Try new batteries in headphones.
- If listening to external source (IR Ch 2), make sure external source is connected to IR Ch 2 input on TV.
- If using single channel headphones, be sure the unit is set to H1.

DVD does not play correctly

- Check to make sure disc is inserted correctly with label side up.
- Verify disc is free from dirt, scratches, etc.
- If using “burned” discs, test with factory DVDs.

Dome Lights Non-functional

- Check Switch Position
 - ON – Turns lights on.
 - Off – Off all the time.
 - Auto – Turn on and off with the vehicle interior lighting.
- Check wiring. Compare with user/installation manual
- Check bulbs

Code Lock

- CODE ERROR appears on screen.
 - Incorrect code entered.
 - Re-enter code. The user only has 5 attempts.
- UNIT LOCK UP appears on screen
 - Incorrect code entered 5 times. Need to contact tech support.