



JBR550 Troubleshooting Guide

Radio will not turn ON

- Try the RESET button.
- Check fuse.
- Confirm 12V+ on the ACC+ wire (RED wire).
- Confirm 12V+ on the Memory/Battery wire (YELLOW wire).
- Confirm Ground.

Radio turns ON, but no sound

- Verify **Volume**, **Fader/Balance**, **Mute** controls are set correctly (see owners manual).
- Try RESET button.
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.

No AM or FM reception

- Verify you are tuned to a valid station.
- Check your antenna connection on rear of stereo.
- Try a different antenna.

CD does not load fully

- Make sure unit has power and no other CD is currently inside.
- Inspect radio's chassis to verify shipping screw(s) have been removed.

CD does not play correctly

- Check to make sure disc is inserted correctly.
- Verify disc is free from dirt, scratches, etc.
- Check with factory CDs.
- Check factory original CDs for compatibility warnings (due to various copy-protection, multi-media content, etc).
- Disc skips during playback – verify you have not exceeded 30 degrees mounting angle.

No sound in PA mode

- Make sure microphone is connected to PA MIC input.
- Make sure microphone volume is turned up.
- Make sure you are using a compatible microphone and adaptor(s) provided by ASA (Voyager or Jensen branded microphone only).

No audio in AUX mode

- Verify audio cable is connected securely to radio and source.
- Test with different audio cable.
- Verify volume level on source is turned all the way up.