



## **AOM711WIN Troubleshooting Guide**

### **Monitor will not power up – no backlight on power button**

- Check fuse.
- Confirm 12v+ to monitor.
- Confirm ground.
- Check vehicle's fuse and circuit for proper operation.

### **No image on screen**

- Verify monitor is on correct camera input.
- Verify cable is connected to monitor.
- Verify camera is connected to cable.
- Connect known good camera and cable to monitor.
  - If image appears connect cable to existing camera.
    - If image remains replace original cable.
    - If image disappears replace original camera.

### **Inputs do not trigger properly (Standby or otherwise)**

- See owner's manual for proper wiring.
- Confirm 12v + to each appropriate trigger lead.
  - *Note:* Trigger will remain active as long as there is 12VDC+ to that wire, preventing control or access to other inputs/cameras.

### **No audio**

- Verify selected camera supports audio.
- Verify volume setting.
- Confirm that the audio trigger (WHITE wire in monitor's power harness) is connected to 12v+.