

JBR550 Channel Lock

Model / Part Number: JBR550

Re: Apparent Channel Lock

Details: The JBR550 does not include the ability to lock out the radio's direct tuning capability.

There is nothing special about this radio. It never had the channel lockout feature.

This radio has a 12VDC battery, 12VDC ignition and ground wire.

Ask the dealer if:

1. The unit should have a back light on the display. They may still see the clock with no back light. If no backlight go to step 2
2. Power needs to be checked and verified good on **both** power wires (Not just because they see a clock).
3. If all this checks out good, then we need to bring radio back here for testing.

Notes: I was able to recreate the issue by removing power from the red ignition wire. Once power is removed the buttons become inoperable, but the clock stays on w/ no backlight. Which makes sense because the 12VDC ignition turn on wire has no voltage.

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