TROUBLEHOOTING: PROMASTER Voyager Mirror Monitor Not Working

The mirror monitor has a connection up in the headliner within 10" of the monitor and also another connection behind the lower B-Pillar cover at the floor on passenger side.

Behind the B-Pillar a filter harness (Field Fix Kit Harness) may have been added on some vans to supply cleaner power to the monitor. If the mirror monitor serial number starts with A, B, or C the harness should be REMOVED and a NEW MONITOR installed with a serial number starting with D, E, F or newer.
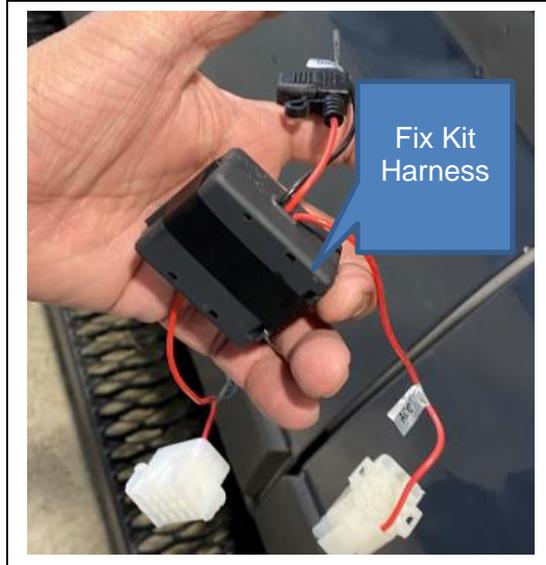
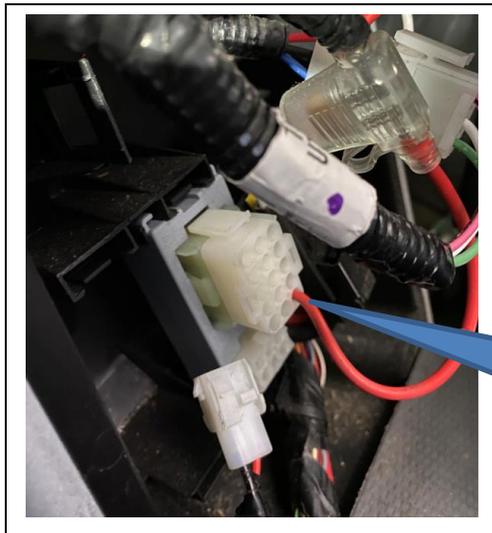1. Remove the covers by removing the 4 Phillips Head Screws.

2. Determine if Field Fix Kit Harness was installed. If it is, Remove and Install New Monitor.

Original Release:	3/20/2020	Document Number:	TS-10004CF
Current Revision:	A	Written By:	Alex Peek
Revision Date:		Approved By:	Tim Welling
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Fix Kit Harness Installed

Fix Kit Harness

3. <u>AFTER FIX KIT HARNESS IS REMOVED</u>. The 15-pin connector MUST be plugged in. 12V DC power should be on this connector when the ignition key is turned to accessory position or vehicle is turned on.
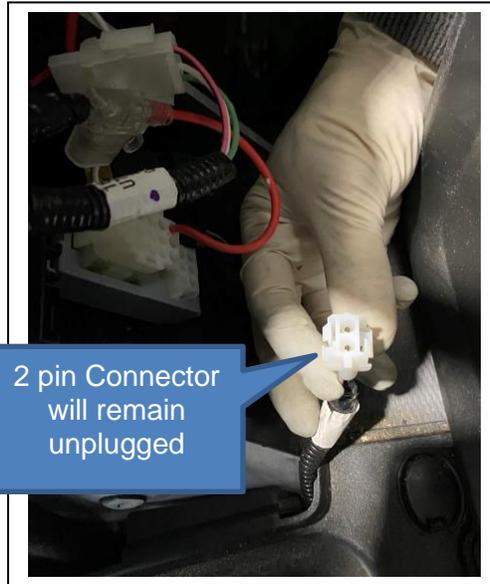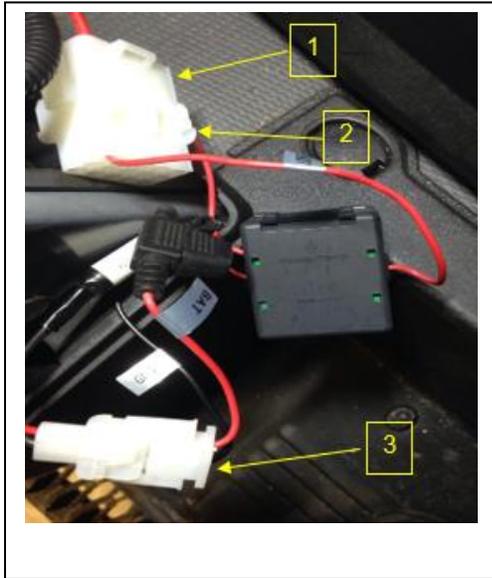

15 Pin Connector shown plugged in. Must have 12V DC power when van is on.

4. If the above does not have 12V DC power, fuses should be checked.

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Additional Pictures and Notes:

2 pin Connector will remain unplugged

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