JWR200 Troubleshooting Guide

Wired Remote Control not functioning

- Verify remote is securely connected to radio (and extension cable and/or Y cable).
- Verify there are no bent pins in connectors.
- Troubleshoot extension cable:
  - Connect remote directly to radio remote pigtail.
    - If remote functions, the issue may be in the extension cable. Replace Extension Cable.
    - If no change in symptom, replace the remote.

Remote functions but has a blank display

- Make sure remote is connected to compatible radio. The JWR200 is compatible with Jensen Marine JMS series remote-ready radios only.
- Check for bent pins in connectors. Attempt to straighten bent pins and reconnect. If issue is unresolved, replace remote.

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